

ORIGINAL




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JULY 20, 2009

ARIZONA CORPORATION COMMISSION  
1200 WEST WASHINGTON  
PHOENIX, ARIZONA 85007 HEARING ROOM #1

TO WHOM IT MAY CONCERN:

APS  
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RECEIVED Arizona Corporation Commission  
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JUL 21 2009  
AZ CORP COMMISSION  
DOCKET CONTROL  
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I WRITE THIS LETTER KNOWING IT WILL PROBABLY NOT MAKE ANY DIFFERENCE. BIG COMPANYS ALWAYS WIN. THE LITTLE GUY KEEPS PAYING MORE AND MORE AND COMPANYS PAY NO COST FOR RUNNING A SERVICE. I REFER TO DOCKET #01345A-0172.

MY ELECTRIC BILL HAS 14 ADDITIONAL CHARGES ON IT THAT ARE REDICULOUS. I PAY 2.40 PER MONTH FOR THE METER ON A 59 YEAR OLD HOUSE AND I WOULD BET THIS METER IS AN ORRIGINAL AS WELL AS THE WIRING GOING TO MY HOME. THIS METER HAS BEEN PAID FOR HUNDREDS OF TIMES IN THOSE YEARS. I HAVE TO PAY THEM TO SEND ME A BILL FOR A SERVICE THEY PROVIDE. THIS AS I SEE IT IS A COST OF DOING BUSINESS. THIS AMOUNTS TO 1.86 A MONTH. EVEN THE HEALTH CARE INDUSTRY DOES NOT CHARGE YOU TO SEND YOU A BILL. I HAVE TO PAY THEM TO READ MY METER TO SEND ME A BILL. ONLY IN ARIZONA. NOW THEY WANT AN INCREASE IN THE BASIC SERVICE CHARGE. JUST WHAT DO YOU GET FOR THE SERVICE CHARGE, NOTHING. YOU PAY SEPARATELY FOR EVERYTHING ELSE PLUS A BUNCH OF TAXES AND SURCHARGES FROM EVERYBODY AND HIS BROTHER.

I FEEL THIS INCREASE SHOULD BE DENIED BUT YOU WON'T BECAUSE BIG COMPANYS ALWAYS GET WHAT THEY WANT. AND IF THE CEO OF THIS COMPANY IS ALLOWED TO REHIRE THE CROOK WHO MADE A BIG MISTAKE AT PALO VERDE WITHOUT FEDERAL EXAM YOU THE COMMISSION SHOULD BLOW US ALL UP AND THERE WILL BE NOTHING FOR YOU TO WORK ON ANYMORE.

THOSE OF US WHO LIVE ON JUST THEIR SOCIAL SECURITY CAN NOT AFFORD MORE OF THESE INCREASES. WE GET NO INCREASE NEXT YEAR IN S.S. AT ALL BUT EVERYTHING ELSE WILL GO UP.

I DON'T CARE ABOUT THEIR STOCK HOLDERS OR RATINGS. RUN AN HONEST BUSINESS WITH REASONABLE PRACTICES AND IT WILL IMPROVE ALL THIS.

I HAD A RECENT EXPERIENCE WITH THIS COMPANY WITH A NEIGHBOR. SHE WAS 93 YEARS OLD. DUE TO FAILING VISION SHE DID NOT GET HER BILL PAID FOR A FEW MONTHS. THEY GAVE HER A SHUT OFF NOTICE ON HER FRONT DOOR IN SPANISH. SHE DOES NOT SPEAK SPANISH. THEY SHUT HER OFF IN 110 DEGREE WEATHER. CALLS TO THE COMPANY SHOWED NO COMPASSION. I WAS TOLD EVERYONE HAD TO BE

TREATED EQUALLY. THIS WAS OVER A 400 DOLLAR BILL. IN THE NAME OF BUSINESS THEY CAN JUST KILL OFF A BUNCH OF US AND EVERYTHING WILL BE O.K.. PLUS THE CEO WILL STILL GET HIS OUTLANDISH SALARY.

I TRUST THIS COMMISSION WILL SERIOUSLY CONSIDER DENYING THIS INCREASE AND NO JOINT SETTLEMENTS GIVEN. WE HAVE TWO CHOICES IN ARIZONA. THEY SORT OF HAVE A MONOPLY IN THE ELECTRIC BUSINESS. I ADMONISH YOU TO BE CAREFUL. YOU MAY BE THE NEXT ONE THEY SHUT OFF IN 110 DEGREE HEAT AND HOPE YOU WILL DIE OFF.

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*Alberta Doff*